

**QUALITY ENHANCEMENT CELL
SHAHEED BENAZIR BHUTTO UNIVERSITY, SHERINGAL, DIR UPPER
HEC's COVID-19 Policy Guidance No. 5: Online Survey for Student Readiness**

SHAHEED BENAZIR BHUTTO UNIVERSITY, SHERINGAL	BS	MS/Mphil	PhD	Others	Total No of Students	Total Respondents	
Total number of students in each programme	1891	384	10	794	3079	2580	
What is the best way of contacting you?	Email	Mobile Phone	WhatsApp	Landline	Snail Mail (i.e., ordinary post)		
Survey Response In %	5.30%	30.10%	64.30%	0.30%	0%		
How do you USUALLY access the Internet?	Broadband Connection (at home)	Mobile package (on phone)	I go to an Internet Cafe	I go to a friend's house	I do not have access to the Internet		
Survey Response In %	8.80%	81.40%	0.30%	5.40%	4.10%		
If you use a Mobile package, please check relevant box	3G or 4G				2G or Less		
Survey Response In %	81.20%				18.80%		
If you have Mobile Access, what is the name of the Service Provider	PTCL	Jazz	Zong	Telenor	Ufone	Others	
Survey Response In %	7%	40.30%	20.60%	26%	6.10%	0%	
Do you have a TV at home?	YES				NO		
Survey Response In %	70.60%				29.40%		
TV connectivity source	Antenna		Cable			Dish	
Survey Response In %	30%		8.30%			61.70%	
How much load-shedding is there in your area/place of residence?	None	0-6 Hours	6-12 Hours Per Day	More than 12 Hours Per Day		There is no Electricity in my area	
Survey Response In %	9.40%	38.80%	32.20%	15.90%		3.70%	
Has your university arranged online courses during the COVID-19 pandemic	YES				No		
Survey Response In %	85.40%				14.60%		
Which software does your university use for delivery of online lectures?	Microsoft Teams		Zoom		Google Classroom		Other/WhatsApp
Survey Response In %	12%		18.80%		15%		54.20%
Are you satisfied with the quality of online teaching?	Satisfied		Somewhat Satisfied			Not Satisfied	
Survey Response In %	33.70%		32.30%			34%	
What can be done to improve the quality of online teaching?	Provide Training to Professors	Provide Training to Students	Improve Quality of Courses	Improve the Software and LMS	Provide Backups on the Website	Use WhatsApp to Send Lectures	Other (please specify briefly)
Survey Response In %	44.20%	21.90%	11.90%	8%	2%	12%	0.00%
Please provide your response in per cent							